

GPS Ontario Newsletter 2012 Issue 1

Award for Outstanding Sales and Invaluable

The Team at GPS Ontario would like to extend a sincere appreciation to everyone who supported us in 2011. As a result of your continued support, GPS Ontario was recognized by Trimble Navigation Limited with the Silver Circle Award for "**Outstanding Sales and Invaluable Customer Service**" for 2011. With ongoing improvements to GPS Ontario we will continue to expand and grow along with your operations. 2012 is promising to be a great year with new products and improvements to the current solutions we offer. There are many updates for the 2012 season which we will forward to you as soon as they become available.



GPS Ontario Silver Circle Award

Changes at GPS Ontario for 2012



Several changes have been implemented at GPS Ontario to help improve your 2012 growing season.

Changes include:

- Technical Support Hours
- New website layout
- Toll free support assistance
- New training schedule
- Trimble Release's

New Technical Support Hours

Technical Support Hours have been changed:

- 7:00AM to 7:00PM Monday to Saturday, Eastern Standard Time
- 10:00AM to 3:00PM on Sundays, Eastern Standard Time

As in previous years, all equipment sold by GPS Ontario includes a one year phone support package within our **NEW** support hours. Support will still be available after the regular support hours, with limited on-call staff, and will be billable as an "after hours" call, at the discretion of GPS Ontario. GPS Ontario has determined that the frequency and nature of support calls received in the past year no longer warrant free after hours support. However, our customers will continue to benefit from our dedicated, thorough, and professional capabilities that have defined us in the past. [More information](#)



New Website Design and Features



GPS Ontario has re-launched our website to better serve you with new features that include:

- A cleaner site layout that is easier to navigate
- A photo gallery of equipment and systems we have worked on



GPS Ontario New Site Layout

- A photo gallery of equipment and systems we have worked on
- A “firmware matrix” which provides one location with the most recent software for all Precision Ag displays
- A dedicated page with current and past newsletters, recent and previously released systems information
- Direct links to our social media sites: Facebook, Twitter, and YouTube channels at the bottom of each page
- Updated listings for current product lines we support
- A technical support contact form; ask questions and receive info on equipment issues without placing a support call

Stay tuned for more exciting and informative changes throughout

New Email Newsletter for 2012

Over the past few years, GPS Ontario has been evolving into a more streamlined and professional company. We are pleased to announce that for the new 2012 growing season, GPS Ontario will be sending an informative newsletter on a monthly basis, with occasional timely updates as required.

Frequent updates and notices will also be posted on our social media sites: Facebook, Twitter, and YouTube. A link to these sites can be found at the bottom of each page on the [GPS Ontario Website](#).



FMX Integrated Display Training

GPS Ontario has released a new series of training sessions for the FmX Integrated Display to help growers better understand the many outstanding features of this farm management tool.

There will be two courses available for the immediate growing season. These courses are web-based which you can participate in from the comfort of your own home. GPS Ontario has made every effort to incorporate the newest features and settings in our system to provide a very intuitive training environment.



Training dates are as follows:

- February 13, 2012: 8:00AM till 1:00PM – Introduction and Display Setup
- February 14, 2012: 8:00AM till 2:00PM – Filed IQ and Auto-Steer

Toll Free Support Center

In 2011, GPS Ontario released a toll free number which has been expanded to branch out to each member of the GPS Ontario team. New for 2012, we will be offering an option for customers to call our support team using our toll free service from anywhere in North America. This option will truly bring the next level of service and support to all our customers.

By dialing **1-877-RTK-WE-GO** (1-877-785-9346) and dialing our three (3) digit extension, you will be forwarded directly to our mobile phones in the field. The benefits to you are:

- Always a local call for you, our customer
- Access to the top support in the industry
- Longest support hours in Ontario
- New case management assistance
- After hours support available





New Trimble Equipment and features for 2012

AG-372 GNSS Receiver



AG-372 GNSS receiver features

- Latest Trimble dual-frequency 220-channel GNSS receiver
- GPS and GLONASS compatible
- Supports most correction services: o
- Trimble CenterPoint™ RTK, VRS™, and RTX™ services
- OmniSTAR HP, XP, and G2
- SBAS: WAAS, EGNOS, MSAS
- Same iconic design as the AgGPS® 262 receiver
- Equipment compatibility and mounting footprint same as AgGPS 262 receiver

[Read More](#)

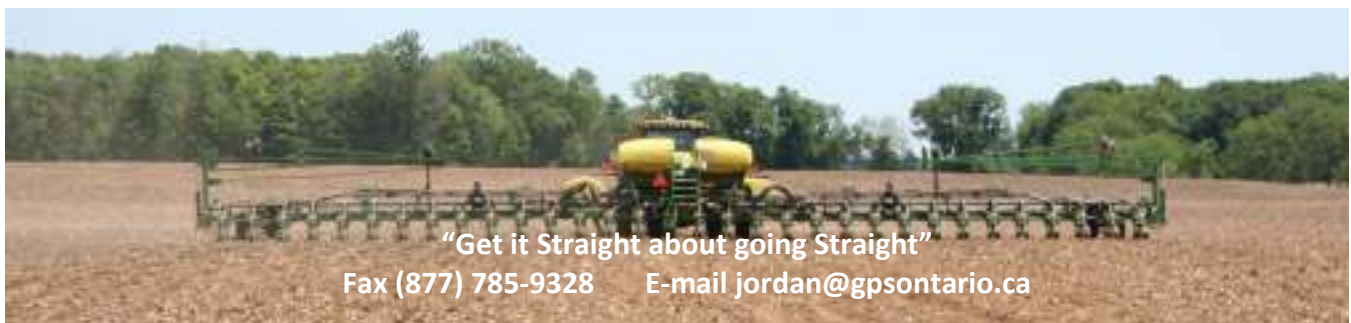
Vehicle to Vehicle Wireless Sync.

- Real Time wireless data Transfer from vehicle to vehicle
- Share Guidance Lines
- Coverage Maps
- Point/ Line / Area Features
- See where the other vehicle is located in the field.
- No need for a USB Drive to Move Data
- Multiple Vehicle Section Control
- Multiple Combines in the Same Field.



NOTE: Your email address is on our mailing list. If this newsletter was inadvertently sent to an incorrect address, please notify our customer service department to remove or correct your email address.

GPS Ontario thanks you for your patronage. If you require assistance, have questions or concerns, send an email to support@GPSOntario.ca.



- Monthly Newsletter with Updates.
- Support Hours changes Technical Support package release.
- New Site layout and features Firmware Matrix and Photo Gallery
- Welcome Desmond onboard
- Training Dates Feb the 13th and 14th via webex.
- New Products and Correction Service's
- New Product Portfolit available online. offer a Send me a book
- Booking planter kits for spring prior to march 15th to garentee product availability
- Attending Upcoming events Toronto show , London, ifao, Lindsay Ottawa and new liskard
- Trimble has recognized GPS Ontario for there accomplishments in Flow and application systems
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